



DEPARTMENT OF THE ARMY
OFFICE OF THE VICE CHIEF OF STAFF
201 ARMY PENTAGON
WASHINGTON DC 20310-0200

MEMORANDUM FOR

27 MAR 2004

COMMANDER, U.S. ARMY TRAINING AND DOCTRINE COMMAND, 5A NORTH
GATE ROAD, FORT MONROE, VA 23561-1048
COMMANDING GENERAL/COMMANDANT, U.S. ARMY MEDICAL DEPARTMENT
CENTER AND SCHOOL, 2250 STANLEY ROAD, FORT SAM HOUSTON,
TX 78234-6100

SUBJECT: Reliability as a Key Performance Parameter (KPP)

1. Effective immediately, reliability will be assessed as a potential KPP during the Joint Capabilities Integration and Development System (JCIDS) process to include the necessary JCIDS analyses and development of Capabilities Documents. The reliability threshold and objective values will be established as a result of JCIDS analysis and pre-Milestone B efforts.
2. The intent of this policy is to improve reliability of Army systems and materiel, enhance combat power, improve survivability for the Soldier and reduce logistics demand. Published studies and audits have documented that reliability has a significant impact on mission effectiveness, logistics effectiveness, and life-cycle costs. Improved reliability of Army systems and materiel will enable logistics efficiency and effectiveness, while enhancing readiness and warfighting capability.
3. The point of contact for this action is Mr. Donald C. Crissup, SAAL-LP, commercial (703) 604-7421, DSN 664-7421, or e-mail: donald.crissup@us.army.mil.


GEORGE W. CASEY, JR.
General, United States Army
Vice Chief of Staff

CF:
ASSISTANT SECRETARY OF THE ARMY (ACQUISITION, LOGISTICS AND
TECHNOLOGY)
ASSISTANT SECRETARY OF THE ARMY (CIVIL WORKS)
ASSISTANT SECRETARY OF THE ARMY (FINANCIAL MANAGEMENT
AND COMPTROLLER)

SUBJECT: Reliability as a Key Performance Parameter (KPP)

CF: (CONT)

ASSISTANT SECRETARY OF THE ARMY (INSTALLATIONS AND ENVIRONMENT)

ASSISTANT SECRETARY OF THE ARMY (MANPOWER AND RESERVE AFFAIRS)

DEPUTY CHIEF OF STAFF, G-1

DEPUTY CHIEF OF STAFF, G-2

DEPUTY CHIEF OF STAFF, G-3

DEPUTY CHIEF OF STAFF, G-4

CHIEF INFORMATION OFFICER, G-6

DEPUTY CHIEF OF STAFF, G-8

COMMANDERS:

U.S. ARMY PACIFIC, FORT SHAFTER, HI 96858-5100

U.S. FORCES KOREA, APO AP 96205-0010

U.S. ARMY SPECIAL OPERATIONS COMMAND, FORT BRAGG, NC 28307-5200

U.S. ARMY SOUTHERN COMMAND, MIAMI, FL 33196

U.S. ARMY EUROPE AND SEVENTH ARMY, APO AE 09414-0100

U.S. ARMY FORCES COMMAND, 1777 HARDEE AVENUE SW, FORT MCPHERSON, GA 30330-1062

U.S. ARMY MATERIEL COMMAND, ATTN: AMCOPS, 5001 EISENHOWER AVENUE, ALEXANDRIA, VA 22333-0001

U.S. ARMY COMMUNICATIONS-ELECTRONICS COMMAND, ATTN: AMSEL-CG, AMSEL-LEO, FORT MONMOUTH, NJ 07703-5000

U.S. ARMY TANK-AUTOMOTIVE AND ARMAMENTS COMMAND, ATTN: AMSTA-CG, WARREN, MI 48397-5000

U.S. ARMY AVIATION AND MISSILE COMMAND, ATTN: AMSAM-CG, REDSTONE ARSENAL, AL 35898-5000

U.S. ARMY TEST AND EVALUATION COMMAND, PARK CENTER IV, 4501 FORD AVENUE, ALEXANDRIA, VA 22302-1458

U.S. ARMY EVALUATION CENTER 4120 SUSQUEHANNA AVENUE, ABERDEEN PROVING GROUND, MD 21010

U.S. ARMY FIELD SUPPORT COMMAND (PROVISIONAL), ROCK ISLAND, IL 61299-6000

U.S. ARMY RESEARCH, DEVELOPMENT AND ENGINEERING COMMAND, 5183 BLACKHAWK ROAD, ABERDEEN PROVING GROUND, MD 21010-5424

U.S. ARMY JOINT MUNITIONS COMMAND (PROVISIONAL), ROCK ISLAND, IL 61299-6000

DIRECTOR, FUTURES CENTER, U.S. ARMY TRAINING AND DOCTRINE COMMAND, 33 INGALLS ROAD, FORT MONROE, VA 23561-1048

SUBJECT: Reliability as a Key Performance Parameter (KPP)

CF: (CONT)

PROGRAM EXECUTIVE OFFICERS:

AIR AND MISSILE DEFENSE, ATTN: SFAE-AMD, P.O. BOX 1500,
HUNTSVILLE, AL 35807-3801

AMMUNITION, ATTN: SFAE-AMO-P, PICATINNY ARSENAL,
NJ 07806-5000

AVIATION, ATTN: SFAE-AV, BUILDING 5681, REDSTONE ARSENAL,
AL 35989

COMMAND, CONTROL AND COMMUNICATIONS (TACTICAL), ATTN:
SFAE-C3T, MYER CENTER, FORT MONMOUTH, NJ 07703-5401

CHEMICAL AND BIOLOGICAL DEFENSE, ATTN: CBD, 5201
LEESBURG PIKE, SUITE 1200, FALLS CHURCH, VA 22041-3203

COMBAT SUPPORT AND COMBAT SERVICE SUPPORT, ATTN:
SFAE-CSS, WARREN, MI 48397-5000

GROUND COMBAT SYSTEMS, ATTN: SFAE-GCS, 6501 ELEVEN MILE
ROAD, WARREN, MI 48397-5000

INTELLIGENCE, ELECTRONIC WARFARE AND SENSORS, ATTN:
IEW&S, PEARL HARBOR ROAD, MYER CENTER, BUILDING 2700,
FORT MONMOUTH, NJ 07703-4301

ENTERPRISE INFORMATION SYSTEMS, ATTN: SFAE-PS, 9350 HALL
ROAD, SUITE 142, FORT BELVOIR, VA 22060-5526

SOLDIER, ATTN: SFAE-SDR-P, 10401 TOTTEN ROAD, SUITE 121,
FORT BELVOIR, VA 22060-5852

SIMULATION, TRAINING AND INSTRUMENTATION, ATTN: SFAE-STI,
12350 RESEARCH PARKWAY, ORLANDO, FL 32826-3276

TACTICAL MISSILES, ATTN: SFAE-MSL, BUILDING 5250, REDSTONE
ARSENAL, AL 35898-8000

DIRECT REPORTING PROGRAM OFFICES:

GROUND BASED MIDCOURSE DEFENSE JOINT PROGRAM OFFICE,
1725 JEFFERSON DAVIS HIGHWAY, SUITE 809, ARLINGTON,
VA 22204-4102

PROGRAM MANAGER, CHEMICAL DEMILITARIZATION, ATTN:
SFAE-CD-Z, BUILDING E4585, ABERDEEN PROVING GROUND,
MD 21010-4005

JOINT SIMULATION ALLIANCE EXECUTIVE OFFICE,
12000 RESEARCH PARKWAY, SUITE 300, ORLANDO,
FL 32826-2944

COMMANDER, U.S. ARMY SPACE AND MISSILE DEFENSE
COMMAND, P.O. BOX 15280, ARLINGTON, VA 22215-0280

NATIONAL GUARD BUREAU, PROGRAM EXECUTIVE OFFICE,
INFORMATION SYSTEMS, ATTN: NGB-RCS-RA, 1411 JEFFERSON
DAVIS HIGHWAY, SUITE 12500, ARLINGTON, VA 22202-3231

SUBJECT Reliability as a Key Performance Parameter (KPP)

CF: (CONT)

UNITED STATES SPECIAL OPERATIONS COMMAND, ATTN: AOFI,
7701 TAMPA POINT BULLEVAR, MACDILL AFB, FL 33621-5323
COMMANDER, U.S. ARMY SIMUATION, TRAINING AND
INSTRUMENTATION COMMAND, 12350 RESEARCH PARKWAY,
ORLANDO, FL 32826-3276