8 Pro Tips

Optimizing your LPD Experience

Need Help?
Call your Unit IMO

✅ **Use a wired connection if possible (computers)**

✅ **Disconnect from VPN before participating:**

If you are teleworking or working remotely via a VPN connection to NPR, disconnect from VPN (click the Cisco AnyConnect symbol and select "disconnect") prior to viewing the LPD

✅ **Use platform app where available:**

If the event is being streamed on Facebook or YouTube, use those applications for greater stability.

❌ **Do not use Internet Explorer (IE) 11:**
Use Google Chrome or Mozilla Firefox to participate in TRADOC LPD sessions for the best experience and performance

✅ **Test in advance:**
Test your intended means of connection in advance of the session. The TRADOC watch page (https://www.tradoc.army.mil/watch/) should be considered successful if you navigate to the URL and the player and chat load on the page.

✅ **Validate your connection strength:**
Most consumer internet services, cellular providers, and the NIPRNET will be sufficient for streaming content available as part of the TRADOC LPD series.

✅ **Use Wi-Fi instead of cellular data if possible (mobile devices):**