# DISCOVER KM

A quarterly newsletter brought to you by the TRADOC HQ Office of the Chief Knowledge Officer (OCKO).

OCKO NEWSLETTER 4TH QTR FY22

SEPTEMBER 2022

### **Top Stories in this Newsletter**



Team Member Highlight



Planning for TCP 4.0



What's Hot at OCKO

### Welcome new OCKO Government employees:

OCKO welcomes Mrs. Alana Page. She's a Knowledge Management (KM), process improvement, and SharePoint professional coming from Naval Special Warfare Group Two.

### **Congratulations:**

Lindsey Seablom, Management Analyst, recently assumed an additional role as Assistant Contract Officer Representative (ACOR) for current contract efforts.

### **OCKO Team Member Highlight**

Caren Sibley joined the government team in December 2021. She serves as OCKOs lead for

Training, Education and Professional Development, and manages projects that improve not only KM practitioner competencies, but also those that help the workforce collaborate, share, and learn. Caren has been managing three spotlighted projects -- an Onboarding Program that the CG has directed be rolled out across TRADOC, the Harmful Behaviors Prevention Tool, and the Army KM Training and Professional Development Portal. More details on her projects are in the What's Hot section below.

### Planning for TCP 4.0.

The latest TRADOC Campaign Plan, TCP 4.0, is on the street! KM is again well represented in this version. Paragraph 3.B.7. states, "TRADOC will employ KM to accomplish TCP tasks and enable TRADOC mission command. KM enables each LOE." According to Deputy CKO, Dr. Mike Prevou, "There are 2 key coordinating instructions in the TCP 4.0 which direct all organizations across TRADOC to execute certain KM activities."

These two coordinating instructions are:

◆ 3.E.6. Establish a local KM Program and assist the TRADOC CKO office with achieving TRADOC Knowledge Mobilization as outlined in the KM Strategy and Implementation Plan.



◆ 3.E.23. NLT the end of 2QFY23, each command down to CoE level will conduct a KM self-assessment using the new Army Enterprise Accreditation Standard (AEAS) or KM Maturity Model standards and report findings to the Office of the TRADOC CKO NLT 30 days after completion of the self-assessment.

In addition to the 2 tasks listed above, the TRADOC office of the Chief Knowledge Officer has 4 main tasks and 12 subtasks. The main tasks are:

**A.** Mobilize Knowledge across TRADOC to achieve improved decision cycle effectiveness, enhance mission and organizational performance, enable agile learning, and facilitate shared understanding through collaboration.

B. NLT 4QFY23, establish Effective KM Programs across TRADOC.

**C.** NLT the end of 1QFY23, leverage the TRADOC Lean Six Sigma Black and Green Belt development program in support of the TRADOC enterprise Continuous Process Improvement program.

**D.** NLT 4QFY23, develop and pilot a standardized, scalable On-Boarding approach at TRADOC HQ to shorten the time to competency and acculturalization for new hires. A copy of the OPORD and KM Annex Q are located in TRADOC KM Community>TKMAC Channel>Files.



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## **DISCOVER KM**

### What's HOT at OCKO:

• The Command Decision Support System (CDSS) is a tailored dashboard providing the Army, TRADOC Commander and Staff, and subordinate commands an accurate picture of TRADOC's core functions and resources to enable visualization and data-driven decision-making across the command. OCKO demonstrated a pilot for the CG in June 2022 and expect to field by 1st Quarter FY23. Brett Patron is the POC for CDSS.

 The Harmful Behaviors Prevention Tool (HBPT) is a web-based, mobile-friendly platform to help advocate for a culture of ownership using scenario-based counseling to promote difficult discussions at all levels of leadership. Caren Sibley is POC for HBPT.

← KMRC Training Support package (TSP): On May 2-4 KMOs from across TRADOC converged on FT Eustis to pilot a KMRC Train the Trainer Course and finalize the curriculum for a standardized KMRC. Qualified KMO/CKOs will be able to teach using this TSP once they meet the following criteria:

- 1. Complete the KMQC (or equivalent qualification)
- 2. Attend a KMRC
- 3. Complete the KMRC Train the Trainer

For more information about the KMRC Training Support package contact Caren Sibley or Rachal Allen.



◆<u>Inside the Wire Command Outreach Program for Social Media</u> is available for Basic Combat Training, Advanced Individual Training, and One Station Unit Training battalions. It is a community of practice environment where commanders can access helpful content and collaborate with peers to share ideas and lessons learned regarding outreach on social media.

← OCKO demonstrated a dashboard focused on data supporting the Future Soldier Prep Course for the CG in June 2022 and expects to field the Accessions common operating picture in 1st Quarter FY23.

Our CPI Office, led by Rod Norris, continues to build bench strength by mentoring and certifying a new Master Black Belt, culminating a multi-year effort to meet rigorous requirements set by the Army Office of Business Transformation. In addition, the CPI Office conducted 2 Green Belt Training Courses, training 28 Green Belt candidates and certifying another from a previous class. Working in conjunction with the College of William & Mary, the CPI Office began coaching 4 MG Wright Program student teams that embarked on continuous improvement capstone projects selected by, and benefiting TRADOC and other Army Commands. To learn more and register for a Green Belt class, please see this <u>pamphlet</u>. Anticipated Green Belt Course dates for FY23:

GB Course 1: Week 1 Oct 3-6, Week 2 Oct 17-20 GB Course 2: Week 1 Jan 30 - Feb 2, Week 2 Feb 13-16 GB Course 3: Week 1 Apr 10-13, Week 2 Apr 24-27 GB Course 4: Week 1 Jun 12-15, Week 2 Jun 26-29



Dates can shift based on mission requirements. Additional GB Courses can be conducted if demand exists.

### **Organization Day at TRADOC HQ:**

Kudos to OCKO intern Rachel Allen for helping plan this year's TRADOC Organization Day!

In June 2022, CKO personnel participated in a decentralized TRADOC Organization Day for the Primary Staff, Command Group, and Personal Staff Group. This provided an opportunity for Soldiers and Civilians to build cohesive teams and celebrate TRADOC's establishment. The morning began with coffee and donuts followed by comments from General Funk. Participants then departed to take part in a Yorktown Battlefield Historic Tour dedicated to explaining how Yorktown played a vital role in American independence. The day concluded with delectable BBQ from local food trucks and the sweet sound of the TRADOC Rock Band on the front lawn. Thank you Rachel for a job well done!



## **DISCOVER KM**

Links to the KM Documentary: Episode 4 The History of KM

Episode 5 KM at War



### Good News Story from across TRADOC:

During the last TKMAC, ICoE demonstrated a new Quality Assurance (QA) App they developed for the Quality Assurance Office (QAO). The QA App will help QAO manage and edit criteria including descriptions, rubrics, and job books/aids. QAO can also make comments under a variety of topics that will stay with the criterion as it progresses into a current list and import new AEAS list, where the system will mark if there is a change, thus enabling QA personnel to immediately review changes. The app received very positive feedback from the community.

### TRADOC KM in the news:

TRADOC CKO Team attends the FED/DOD KM Conference in Baltimore in April 2022. The symposium connected KM practitioners from across the Federal Government and Joint communities. We had an opportunity to share KM strategies and practices, tell our TRADOC KM story, and interview practitioners for our KM documentary.

TRADOC KM Team visits Ft Jackson, SC to learn how they are mobilizing knowledge and putting KM in action.

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### **Importance of KM:**

The vision for TRADOC Knowledge Management is "a knowledge-enabled workforce that shares what it knows, continuously learns, and innovates." TRADOC's KM program will:

- Get the right information, at the right time, to the right people.
- Make knowledge visible and accessible so TRADOC can work smarter and make better and faster decisions.
- Place knowledge where Soldiers/Civilians will "stumble" over it.
- Create a KM structure that recruits, nurtures, and develops KM professionals at all levels of TRADOC.
- Use KM as a means, not an end.

### Save the Dates!

### **Upcoming KM Training**

### October

03 & 17 October Green Belt Course Week 1 & Week 2

- 04 October MEDCoE KM Primer
- 04-06 October KMR Course TRADOC HQ Pilot, Ft. Eustis, VA

17 October-04 November KM Qualification Course (KMQC) Ft. Leavenworth, KS

### November

28 November-16 December KM Qualification Course (KMQC) Ft. Leavenworth, KS

### December

06-08 December KMR Course TRADOC HQ Pilot (online)



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